

## **Quality Statement**

**DIATOOL DIAMOND PRODUCTS Co., Ltd** is committed to providing its customers and suppliers with products and service of the highest quality.

## DIATOOLS DIAMOND PRODUCTS Quality Principles & Ethics:

We pledge to conduct our business in an ethical manner in which to sustain and enhance our supplier and customer relations.

Adopt and practice the Quality Assurance elements of ISO 9001

Aim for zero defects by the application of continuous improvement methods.

Apply rigid design, metallurgical and process controls and checks throughout the production process.

Analyze quality, service performance of vendors and subcontractors, including site inspections where practical.

Identifies customer service as a key performance indicator.

Embraces an environment which promotes a culture of quality performance from its employees.

Q.A. Manager. Herman van Vught